

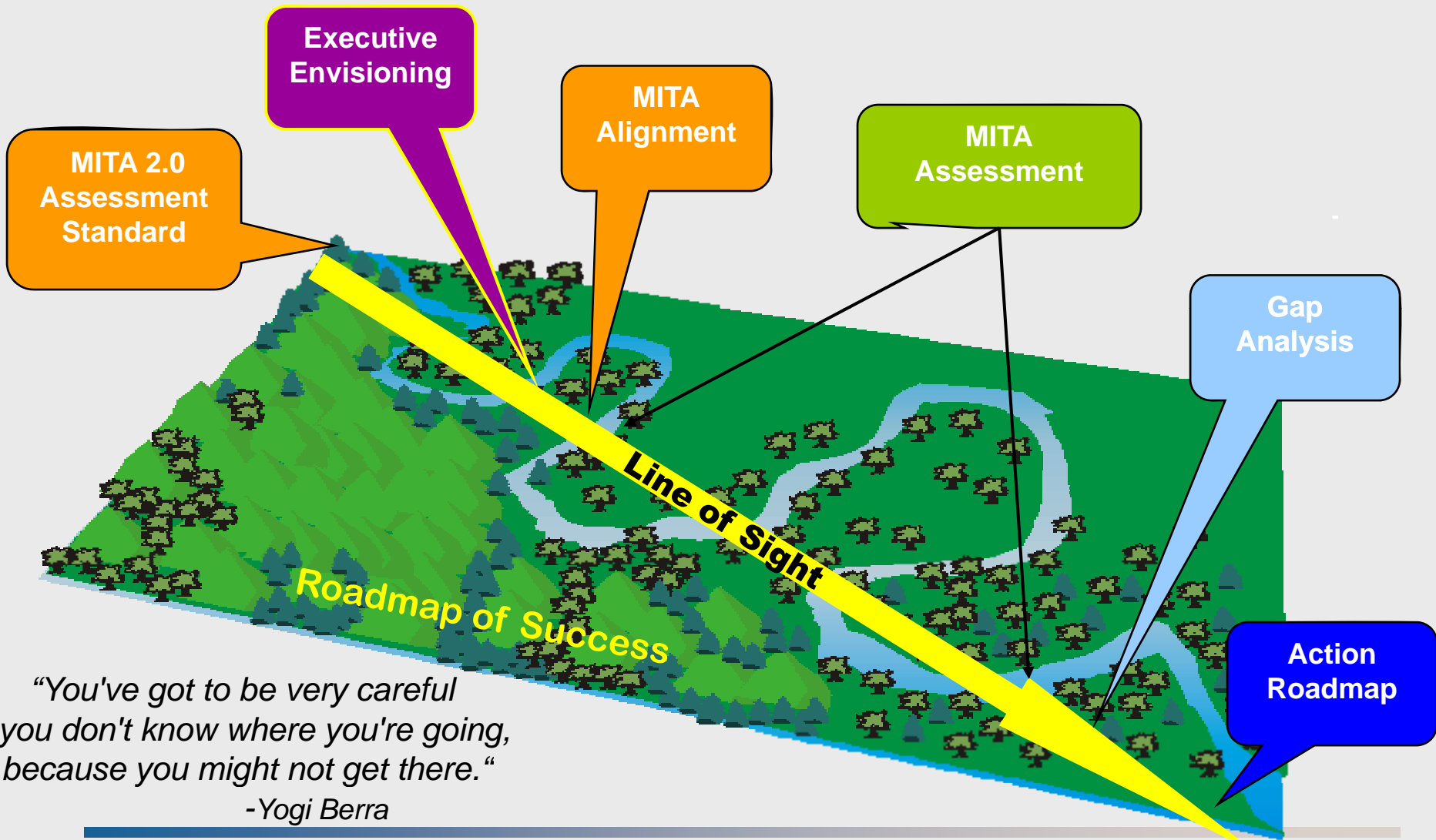


**FOURTHOUGHTGROUP**

# **From Assessment to Action: Leveraging SSA Results for Real Change**

**Presented by Kelley Carson, 4TG**

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*“You've got to be very careful if you don't know where you're going, because you might not get there.”*  
 -Yogi Berra

To be continued...

## From Assessment to Action: Leveraging SSA Results for Real Change

### **Foundation: To Be Assessment Results**

- **Align Business Process to MITA Model**
- **Develop Business Process Models by MITA Capabilities**
- **Identify Commonalities for Efficiencies**

## From Assessment to Action: Leveraging SSA Results for Real Change

### Align Business Process to MITA Model

- Clear understanding of each business area
- Common terminology between states and private sector
- Minimize interpretation of business process capabilities
- Characteristics of each business process are defined and can be used to establish performance indicators that are measurable

## From Assessment to Action: Leveraging SSA Results for Real Change

### Develop Business Process Models by MITA Capabilities

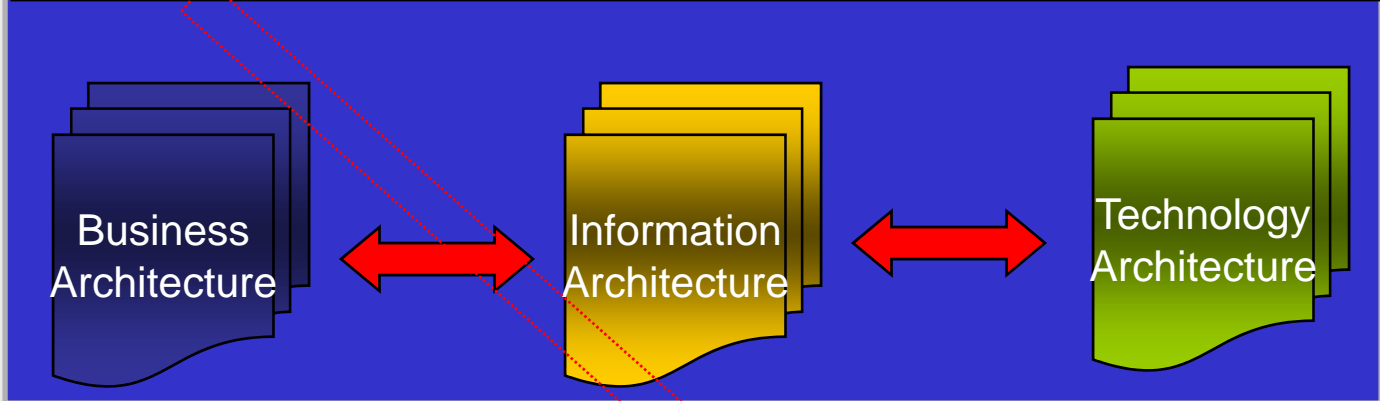
- Defined capabilities in common terms (e.g. web-enabled, notices, alerts, services).
- Defined capabilities that easily integrate into the MITA system architecture framework
- Defined capabilities that are “business-driven”

## From Assessment to Action: Leveraging SSA Results for Real Change

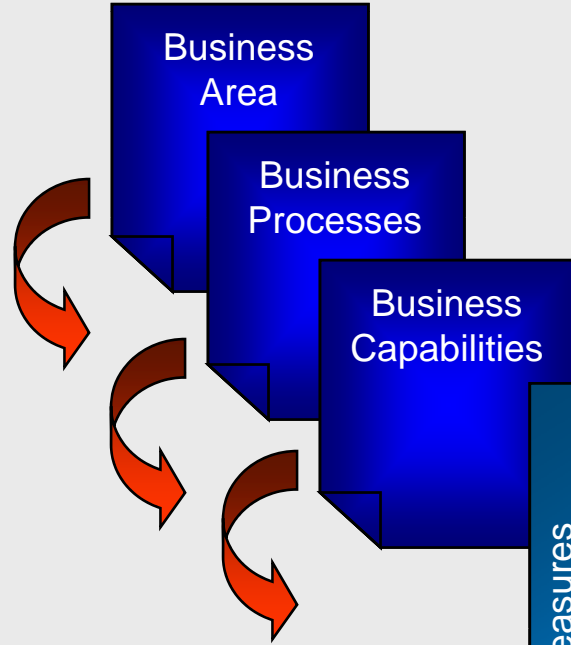
### Identify Commonalities for Efficiencies

- Business process models display opportunities for efficiencies
- Identify common functions which are candidates for use of repeatable services

# MITA Framework



Levels of Granularity



MITA Maturity Level Characteristics	
Measures Levels 1-5	5. <i>Interoperability</i>
	4. <i>Outcomes</i>
	3. <i>Quality</i>
	2. <i>Cost Management</i>
	1. <i>Compliance</i>

MITA Assessment – a tool to assist the Medicaid state enterprise in meeting *their* unique organizational needs through common architectural framework, processes, and planning guidelines.

Line of Sight

# **From Assessment to Action: Leveraging SSA Results for Real Change**

**QUESTIONS??????**

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