



CMS

CENTERS for MEDICARE & MEDICAID SERVICES

Looking Forward: MITA and the National Strategy for Transforming Medicaid

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Session Focus

- This session focuses on the transformation of the Medicaid enterprise into a community that is:
 - *Person-centric*
 - *Outcomes-driven*
 - *Service-oriented and*
 - *Interoperable*
- To a large degree, information serves as a major change agent and enabler of the community
- Questions: How do two senior State executives in Maine and Arizona view this transformation? What role does/can MITA play in this process?





Common Challenges Faced By Health and/or Human Service Agencies

- Costs up; program resources down
- Same activities performed by multiple agencies serving same client
- IT applications difficult to change quickly
- Constantly evolving program requirements
- Loss of institutional knowledge
- Lack of consistent (if any) outcome measures
- Delivery of services not well-coordinated
- Privacy, security and confidentiality concerns





Common Goals of H/HS Agencies

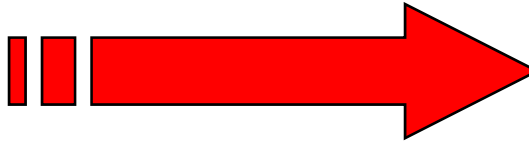
- Put client at the center, not the agency
- Provide clients with “one-stop shop” access
- Reduce duplication of services via improved integration
- Collect information one time; use for multiple purposes
- Provide on-line, real-time information via the Web



MITA's Primordial Stew

- Like many H/HS programs, Medicaid was compelled for the past 30 years to acquire additional stand-alone systems that then needed to be “integrated” into the MMIS -- clinical support, data analysis, managed care
- Lack of a common operating architecture and data standards among the various systems routinely resulted in the inability to directly communicate and accurately achieve health information exchanges

MMIS



MITA

- Program-oriented
 - Claims-driven
 - Enhancements bolted-on based on need and/or technological advances
 - Limited competition-- difficult to bid parts of a solution--all or nothing
- Community-oriented
 - Business-driven
 - Enhancements evolve relative to maturing business requirements and desire for increased data sharing with others
 - Encourages best-of-breed

MITA's SOA Framework Useful to Others

- A Landscape document, describing current business and technical capabilities
- A Concept of Operations, describing a vision of future business operations and technology
- A Maturity Model, describing steps in a high-level roadmap that project how business and technology will change along the
- A Business Process Model, describing current operational processes, and
- A State Self-Assessment, which uses the BPM to help States assess their current business capability levels for each business process



MITA's Opportunity

- MITA provides a common operating architecture and data standards to facilitate systems integration
- MITA is composed of principles, business information and technical models, and guidelines; we believe these will help States overcome interoperability challenges
- Ad MITA is really more than a “Medicaid”
8 solution





Leveraging MIA's Framework

- Can serve as the “Central Nervous System” for connecting H/HS programs
- Enables Medicaid claims processing and information retrieval systems to work on multiple platforms and shift focus to quality and outcomes management
- Health information will be easily accessed and shared throughout the delivery of care.





MITA: Leaping Hurdles (Evolving Policy Areas)

- Collaboration -- both internal and external
- Governance
- Cost allocation -- State/Federal agencies and private sector
- Managing expectations
- Managing costs: invest now, payoff later
- Technological hurdles



Other Agencies Interested in Using MITA as a Guide/Template



MITA

- Substance Abuse and Mental Health Services Admin. (SAMHSA)
- USDA--WIC and Food Stamps
- ACF--Child Welfare/Foster Care
- Centers for Disease Control and Prevention (CDC)
- US Public Health Service - - HRSA
- AHRQ, ONC, HHS/OS

Other Organizations Expressing Major Interest in MTA This Year

- National Governors Association
- American Public Human Services Administration
- NASMD
- National Association of State CIOs
- ASTHO
- Harvard's Kennedy School of Government
- Yale's School of Management
- Auburn University/ AL
- Annie E. Casey Foundation
- Kaiser/Children's Network

