



2007 National MMIS Conference

The Importance of Independent Verification and Validation Services

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Deloitte Consulting LLP

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Agenda

What Have We Gotten Ourselves Into?

Why Do I Need IV&V?

What Does IV&V Do?

What Do I Get From IV&V?

What Helps Enable Success? - The Lessons Learned

A Final Thought...

Why Do I Need IV&V?

- **Most states don't have the resources they need**
 - *When's the last time you replaced your MMIS?*
 - *Is new technology to support the new MMIS expected?*
 - *Are PMO processes in place to support a complex development project?*
- **IV&V provides the State with another set of “experienced eyes” on the project**
- **IV&V offers a level of independence that benefits both the State and the vendor**
 - *What's working well?*
 - *What isn't?*
 - *What's been done on other projects that helped facilitate success?*
- **An experienced IV&V vendor with the right mix of technical and functional skills supplements and complements the State / MMIS vendor team.**

What Do I Get from IV&V...

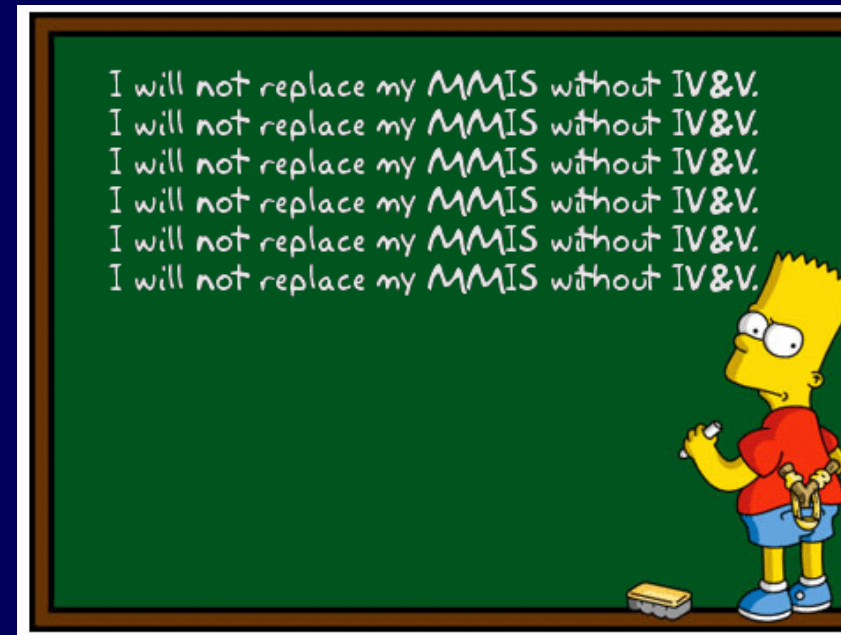
- **Help to complete the project successfully**
 - *On Time*
 - *Within Budget*
 - *Expected Quality*
 - *Meeting Business Needs*
- **Deliverable reviews**
- **Independent status assessments**
- **Risk and issue identification**
 - *Monitoring*
 - *Mitigation strategy development*
- **Best practice recommendations and implementation roadmaps**
- **Experienced resources that know where projects typically struggle and how to avoid common pitfalls**



Warning!
Projects in front of you may
be bigger than you think.

What Helps Enable Success? - *The Lessons Learned*

- **Your IV&V vendor needs the right blend of MMIS technical, Medicaid business, project management, technical, and IV&V expertise**
 - *It's much more than just bringing Medicaid knowledge to the project*
- **Engage IV&V early in the process**
 - *At least at the outset of the MMIS replacement project, if not in the planning stages*
- **Make sure that there is strong executive sponsorship for ongoing IV&V activities**
- **Best results come from true partnership in all activities that help make the project successful**
 - *IV&V needs to be onsite, hands on and fully integrated with your project teams to help drive results*
 - *Single Project Focus + collaboration = buy-in*



A Final Thought...

A well run project with proper IV&V monitoring, from inception, gives the State its best chance for successful completion and receiving timely CMS certification.

CMS COMPLIANCE UNIVERSITY

ON THE RECOMMENDATION OF THE FACULTY
AND BY VIRTUE OF THE AUTHORITY VESTED IN THEM
THE TRUSTEES OF THE UNIVERSITY HAVE CONFERRED ON

YOUR STATE HERE

THE DEGREE OF

MMIS Certification

THE DIVISION OF INFORMATION TECHNOLOGY

AND HAVE GRANTED THIS DIPLOMA AS EVIDENCE THEREOF
GIVEN IN THE CITY OF SAN DIEGO IN THE STATE OF CALIFORNIA
IN THE UNITED STATES OF AMERICA ON THE DAY OF
AUGUST 14TH, 2007

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